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- 201f Prevention Convention Hot Topics in Infection Control Nancy Dewhirst
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 John Kalmar
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- 220 Eliminating the Everyday Frustrations of Scheduling and Collections Char Sweeney
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- The Six Drivers of Sustained Practice SUCCESS

 Mark Murphy
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- 237a Assisting Extravaganza Saying it Right the First Time! Char Sweeney
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- 237d Assisting Extravaganza Assistant U: Top Products
 Every Assistant Uses Shannon Pace Brinker
- 238a Business Office Bonanza The Gift of Connection Sheri Kay
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- Five Innovative Commitments to Make Periodontics a Practice Winner! Samuel Low
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